

Quality Policy Statement

It is the policy of SOLVENTIS to meet and exceed customer and other relevant interested parties' expectations in all aspects relating to our development, distribution, manufacturing and sales operations.

Our aim is to provide cost-effective solutions so that SOLVENTIS can sustain a reputation as a trustworthy & quality service/solutions company. This means that we:

1. Are fully complying with the latest legal requirements and solutions
2. Are constantly up to date with the latest solutions and apply our expertise effectively on behalf of our clients
3. Have an efficient and orderly approach to fulfilling the clients' requirements, including legal, regulatory and other applicable requirements, identifying salient issues early and ensuring timely delivery or service
4. Be sure to communicate with our clients by taking a special and continuing interest in their issues and keeping them regularly updated
5. Provide the right organisation & resources and employ the right people to ensure an effective operation and service
6. Identify opportunities and implement continual improvement

SOLVENTIS is committed to achieving continual quality service improvement and cost effectiveness using the Business Management System based upon ISO 9001 and FIAS standards, which is laid out in the Business Management System Manual and SOLVENTIS' Process Diagrams. This Policy and the quality objectives and performance indicators will be documented and reviewed at least yearly, at the Management Review Meetings. To achieve our goals, it is vital that the Business Management System is understood, accepted and adhered to by everyone in the company and as such it is part of our training programme for all levels within the organisation. The implementation of the Business Management System is mandatory, but its success can only be achieved by the participation and commitment of everyone. Each employee will receive full support to ensure the Management System is understood, implemented and maintained throughout.

The Business Management System functions will be maintained and improved through monitoring, audit and review.

Signed

David Lubbock

CEO Issue 4 2020624